

## MINISTRY OF SMALL BUSINESS AND CONSUMER SERVICES

The ministry plays a lead role in strengthening business development, consumer protection and public safety. The ministry works with its network of Small Business Enterprise Centres and other key stakeholders across the province to provide programs and services to support business start-up and early stage growth, and to promote entrepreneurship as a viable career option among Ontario's youth. In addition, the ministry works with high performance firms across southern Ontario to provide advice and consultation services that assist in business expansion, both domestically and abroad. The ministry is also responsible for many of the Province's consumer protection programs, either directly or through oversight of delegated administrative authorities. In the area of public safety, the ministry oversees the Technical Standards and Safety Authority and the Electrical Safety Authority. Ministry staff continually review the regulatory environment businesses face in order to streamline the system and remove unnecessary barriers.

The ministry devotes resources to ensuring consumers are well protected and informed about their rights. Staff work in partnership with industry and key stakeholders on government policies and information campaigns to strengthen public safety.

### MINISTRY PROGRAM SUMMARY

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VOTE	PROGRAM	Estimates 2009-10	Estimates 2008-09	Difference Between 2009-10 and 2008-09	Actual 2007-08
<b>OPERATING EXPENSE</b>					
3101	Small Business and Consumer Services Program	48,716,200	41,775,800	6,940,400	45,332,751
<b>TOTAL OPERATING EXPENSE TO BE VOTED</b>		<b>48,716,200</b>	<b>41,775,800</b>	<b>6,940,400</b>	<b>45,332,751</b>
	Statutory Appropriations	66,014	66,014	-	55,267
	Ministry Total Operating Expense	48,782,214	41,841,814	6,940,400	45,388,018
<b>OPERATING ASSETS</b>					
3101	Small Business and Consumer Services Program	1,000	1,000	-	-
<b>TOTAL OPERATING ASSETS TO BE VOTED</b>		<b>1,000</b>	<b>1,000</b>	<b>-</b>	<b>-</b>
	Ministry Total Operating Assets	1,000	1,000	-	-

## MINISTRY PROGRAM SUMMARY

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VOTE PROGRAM	Estimates 2009-10	Estimates 2008-09	Difference Between 2009-10 and 2008-09	Actual 2007-08
<b>CAPITAL EXPENSE</b>				
3101 Small Business and Consumer Services Program	1,000	-	1,000	-
<b>TOTAL CAPITAL EXPENSE TO BE VOTED</b>	<b>1,000</b>	<b>-</b>	<b>1,000</b>	<b>-</b>
Statutory Appropriations	1,000	-	1,000	-
Ministry Total Capital Expense	2,000	-	2,000	-
<b>CAPITAL ASSETS</b>				
3101 Small Business and Consumer Services Program	1,000	-	1,000	-
<b>TOTAL CAPITAL ASSETS TO BE VOTED</b>	<b>1,000</b>	<b>-</b>	<b>1,000</b>	<b>-</b>
Ministry Total Capital Assets	1,000	-	1,000	-
<b>Ministry Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)</b>	<b>48,784,214</b>	<b>41,841,814</b>	<b>6,942,400</b>	<b>45,388,018</b>

**SMALL BUSINESS AND CONSUMER SERVICES PROGRAM - VOTE 3101**

This program supports economic growth, job creation, public safety and consumer protection in Ontario by: supporting entrepreneurship and business start-ups; helping small and medium enterprises grow in domestic and international markets; providing a one-window access for small businesses into the government to reduce barriers to growth and expand opportunities; promoting consumer protection and public safety by ensuring effective compliance strategies; and modernizing the business and consumer protection regulatory environment.

**VOTE SUMMARY**

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<b>ITEM #</b>	<b>ITEM</b>	<b>Estimates 2009-10</b>	<b>Estimates 2008-09</b>	<b>Difference Between 2009-10 and 2008-09</b>	<b>Actual 2007-08</b>
<b>OPERATING EXPENSE</b>					
5	Small Business and Consumer Services	48,716,200	41,775,800	6,940,400	45,332,751
<b>TOTAL OPERATING EXPENSE TO BE VOTED</b>		<b>48,716,200</b>	<b>41,775,800</b>	<b>6,940,400</b>	<b>45,332,751</b>
S	Minister's Salary, the <i>Executive Council Act</i>	47,841	47,841	-	47,841
S	Parliamentary Assistant's Salary, the <i>Executive Council Act</i>	16,173	16,173	-	6,826
S	Bad Debt Expense, the <i>Financial Administration Act</i>	2,000	2,000	-	600
Total Statutory Appropriations		66,014	66,014	-	55,267
<b>Total Operating Expense</b>		<b>48,782,214</b>	<b>41,841,814</b>	<b>6,940,400</b>	<b>45,388,018</b>
<b>OPERATING ASSETS</b>					
2	Small Business and Consumer Services	1,000	1,000	-	-
<b>TOTAL OPERATING ASSETS TO BE VOTED</b>		<b>1,000</b>	<b>1,000</b>	<b>-</b>	<b>-</b>
<b>Total Operating Assets</b>		<b>1,000</b>	<b>1,000</b>	<b>-</b>	<b>-</b>

VOTE SUMMARY  
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ITEM #	ITEM	Estimates 2009-10	Estimates 2008-09	Difference Between 2009-10 and 2008-09	Actual 2007-08
<b>CAPITAL EXPENSE</b>					
3	Small Business and Consumer Services	1,000	-	1,000	-
<b>TOTAL CAPITAL EXPENSE TO BE VOTED</b>		<b>1,000</b>	<b>-</b>	<b>1,000</b>	<b>-</b>
S	Amortization, the <i>Financial Administration Act</i>	1,000	-	1,000	-
Total Statutory Appropriations		1,000	-	1,000	-
<b>Total Capital Expense</b>		<b>2,000</b>	<b>-</b>	<b>2,000</b>	<b>-</b>
<b>CAPITAL ASSETS</b>					
4	Small Business and Consumer Services	1,000	-	1,000	-
<b>TOTAL CAPITAL ASSETS TO BE VOTED</b>		<b>1,000</b>	<b>-</b>	<b>1,000</b>	<b>-</b>
<b>Total Capital Assets</b>		<b>1,000</b>	<b>-</b>	<b>1,000</b>	<b>-</b>

## SMALL BUSINESS AND CONSUMER SERVICES PROGRAM - VOTE 3101, cont'd

## STANDARD ACCOUNTS CLASSIFICATION

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS		
	<b>OPERATING EXPENSE</b>		
3101-5	Small Business and Consumer Services		
	Salaries and wages		19,171,000
	Employee benefits		2,352,900
	Transportation and communication		1,348,400
	Services		13,366,500
	Supplies and equipment		607,400
	Transfer payments		
	Grants in Support of Business Development	100,000	
	Ontario Craft Brewers Opportunity Fund	2,000,000	
	Ontario Small Brewers Strategy Fund	1,000,000	
	Ontario Wine Strategy Fund	2,000,000	
	Student Entrepreneurship Experience - Summer Company	750,000	
	Vintners' Quality Alliance Wine Support Program	5,500,000	
	Youth Partnerships	1,530,000	12,880,000
	Other transactions		
	Guarantees Honoured - Youth Entrepreneurship Program - My Company		5,000
	Subtotal		49,731,200
	Less: Recoveries		1,015,000
	<b>Total Operating Expense to be Voted</b>		<b>48,716,200</b>
	<i>Sub-Items:</i>		
	<i>Ministry Administration</i>		
	Salaries and wages	2,817,900	
	Employee benefits	329,000	
	Transportation and communication	265,000	
	Services	2,881,900	
	Supplies and equipment	113,600	6,407,400

## SMALL BUSINESS AND CONSUMER SERVICES PROGRAM - VOTE 3101, cont'd

## STANDARD ACCOUNTS CLASSIFICATION, cont'd

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS		
<b>OPERATING EXPENSE</b>			
<i>Consumer Services</i>			
	Salaries and wages	8,355,300	
	Employee benefits	1,001,100	
	Transportation and communication	248,600	
	Services	2,340,900	
	Supplies and equipment	211,000	
	Subtotal	12,156,900	
	Less: Recoveries	265,000	11,891,900
<i>Small Business and Entrepreneurship</i>			
	Salaries and wages	7,997,800	
	Employee benefits	1,022,800	
	Transportation and communication	834,800	
	Services	8,143,700	
	Supplies and equipment	282,800	
	Transfer payments		
	Grants in Support of Business Development	100,000	
	Ontario Craft Brewers Opportunity Fund	2,000,000	
	Ontario Small Brewers Strategy Fund	1,000,000	
	Ontario Wine Strategy Fund	2,000,000	
	Student Entrepreneurship Experience - Summer Company	750,000	
	Vintners' Quality Alliance Wine Support Program	5,500,000	
	Youth Partnerships	1,530,000	12,880,000
	Other transactions		
	Guarantees Honoured - Youth Entrepreneurship Program - My Company	5,000	
	Subtotal	31,166,900	
	Less: Recoveries from other ministries and activities	750,000	30,416,900
	<b>Total Operating Expense to be Voted</b>		<b>48,716,200</b>

## SMALL BUSINESS AND CONSUMER SERVICES PROGRAM - VOTE 3101, cont'd

## STANDARD ACCOUNTS CLASSIFICATION, cont'd

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
<b>OPERATING EXPENSE</b>		
<b>Statutory Appropriations</b>		
S	Minister's Salary, the <i>Executive Council Act</i>	47,841
S	Parliamentary Assistant's Salary, the <i>Executive Council Act</i>	16,173
	Other transactions	
S	Bad Debt Expense, the <i>Financial Administration Act</i>	2,000
<b>Total Operating Expense for Small Business and Consumer Services Program</b>		<b>48,782,214</b>
<b>OPERATING ASSETS</b>		
3101-2	Small Business and Consumer Services	
	Deposits and prepaid expenses	1,000
<b>Total Operating Assets to be Voted</b>		<b>1,000</b>
<b>Total Operating Assets for Small Business and Consumer Services Program</b>		<b>1,000</b>
<b>CAPITAL EXPENSE</b>		
3101-3	Small Business and Consumer Services	
	Other transactions	1,000
<b>Total Capital Expense to be Voted</b>		<b>1,000</b>
<b>Statutory Appropriations</b>		
	Other transactions	
S	Amortization, the <i>Financial Administration Act</i>	1,000
<b>Total Capital Expense for Small Business and Consumer Services Program</b>		<b>2,000</b>

## SMALL BUSINESS AND CONSUMER SERVICES PROGRAM - VOTE 3101, cont'd

## STANDARD ACCOUNTS CLASSIFICATION, cont'd

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
<b>CAPITAL ASSETS</b>		
3101-4	Small Business and Consumer Services	
	Land and marine fleet	1,000
	<b>Total Capital Assets to be Voted</b>	<b>1,000</b>
	<b>Total Capital Assets for Small Business and Consumer Services Program</b>	<b>1,000</b>



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**RECONCILIATION TO PREVIOUSLY PUBLISHED DATA**


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<b>OPERATING EXPENSE</b>	<b>Estimates 2008-09 \$</b>	<b>Actual 2007-08 \$</b>
Total Operating Expense previously published*	27,783,414	31,455,522
Government Reorganization		
Transfer of functions from other Ministries	14,058,400	13,932,496
<b>Restated Total Operating Expense</b>	<b>41,841,814</b>	<b>45,388,018</b>

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\*Total Operating Expense includes Statutory Appropriations, Special Warrants and total operating expense to be voted. The 2007-08 Actuals are adjusted to reflect new Ministry structure(s) in 2008-09.