



# Insurance Brokers Association of Ontario

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To Whom It May Concern:

The Insurance Brokers Association of Ontario (IBAO) would like to commend Justice Cunningham for his thoughtful interim report on the Ontario Automobile Insurance Dispute Resolution System Review.

IBAO supports the general direction of the report, particularly its emphasis on timely access and resolution of disputes through a hybrid mediation /arbitration process that would take no longer than six months from start to finish.

IBAO looks forward to Justice Cunningham's final report.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Carroll".

Randy Carroll  
Chief Executive Officer