

## OMBUDSMAN ONTARIO

The Ombudsman is an independent Officer of the Legislature, appointed under the *Ombudsman Act* and charged with investigating complaints about the administration of Provincial government organizations including maladministration and unfairness in the provision of government services to the public. The Ombudsman investigates individual complaints as well as serious, high profile, systemic issues, which are directly relevant to large numbers of Ontario citizens. The Ombudsman reports annually to the Legislature on the operations of the Office and also issues reports on investigations, which have a high public interest component. At the conclusion of an investigation, the Ombudsman may make recommendations, including that any government policy or practice should be altered to remedy any unfair treatment, which was uncovered.

### MINISTRY PROGRAM SUMMARY

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VOTE PROGRAM	Estimates 2007-08	Estimates 2006-07	Difference Between 2007-08 and 2006-07	Actual 2005-06
<b>OPERATING EXPENSE</b>				
2301 Ombudsman Ontario Program	9,704,400	9,451,200	253,200	10,607,100
<b>TOTAL OPERATING EXPENSE TO BE VOTED</b>	<b>9,704,400</b>	<b>9,451,200</b>	<b>253,200</b>	<b>10,607,100</b>
Ministry Total Operating Expense	9,704,400	9,451,200	253,200	10,607,100
<b>Ministry Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)</b>	<b>9,704,400</b>	<b>9,451,200</b>	<b>253,200</b>	<b>10,607,100</b>

**OMBUDSMAN ONTARIO PROGRAM - VOTE 2301**

The Ombudsman is an independent Officer of the Legislature, appointed under the *Ombudsman Act* and charged with investigating complaints about the administration of Provincial government organizations including maladministration and unfairness in the provision of government services to the public. The Ombudsman investigates individual complaints as well as serious, high profile, systemic issues, which are directly relevant to large numbers of Ontario citizens. The Ombudsman reports annually to the Legislature on the operations of the Office and also issues reports on investigations, which have a high public interest component. At the conclusion of an investigation, the Ombudsman may make recommendations, including that any government policy or practice should be altered to remedy any unfair treatment, which was uncovered.

**VOTE SUMMARY**

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<b>ITEM #</b>	<b>ITEM</b>	<b>Estimates 2007-08</b>	<b>Estimates 2006-07</b>	<b>Difference Between 2007-08 and 2006-07</b>	<b>Actual 2005-06</b>
<b>OPERATING EXPENSE</b>					
1	The Ombudsman	9,704,400	9,451,200	253,200	10,607,100
<b>TOTAL OPERATING EXPENSE TO BE VOTED</b>		<b>9,704,400</b>	<b>9,451,200</b>	<b>253,200</b>	<b>10,607,100</b>
<b>Total Operating Expense</b>		<b>9,704,400</b>	<b>9,451,200</b>	<b>253,200</b>	<b>10,607,100</b>

## OMBUDSMAN ONTARIO PROGRAM - VOTE 2301, cont'd

## STANDARD ACCOUNTS CLASSIFICATION

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	<b>OPERATING EXPENSE</b>	
2301-1	The Ombudsman	
	Salaries and wages	6,164,000
	Employee benefits	1,325,300
	Transportation and communication	593,000
	Services	1,373,200
	Supplies and equipment	248,900
	<b>Total Operating Expense to be Voted</b>	<b>9,704,400</b>
	<b>Total Operating Expense for Ombudsman Ontario Program</b>	<b>9,704,400</b>