

## OMBUDSMAN ONTARIO

The Ombudsman is an Officer of the Legislature. The Ombudsman's mandate is set out in the *Ombudsman Act*.

The Ombudsman investigates complaints about the administration of Ontario's provincial governmental organizations. The Ombudsman can investigate individual complaints, concerns brought forward by Members of Provincial Parliament, and on his own initiative. The Ombudsman can also investigate citizens' complaints about closed municipal meetings, where no municipal investigator is in place. The Ombudsman services are free. There is a toll-free number and information about the Ombudsman is available on the internet and through Ombudsman publications.

The Ombudsman submits his reports to the Legislative Assembly.

### MINISTRY PROGRAM SUMMARY

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VOTE PROGRAM	Estimates 2009-10	Estimates 2008-09	Difference Between 2009-10 and 2008-09	Actual 2007-08
<b>OPERATING EXPENSE</b>				
2301 Ombudsman Ontario Program	10,285,600	10,030,200	255,400	9,704,400
<b>TOTAL OPERATING EXPENSE TO BE VOTED</b>	<b>10,285,600</b>	<b>10,030,200</b>	<b>255,400</b>	<b>9,704,400</b>
Ministry Total Operating Expense	10,285,600	10,030,200	255,400	9,704,400
<b>Ministry Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)</b>	<b>10,285,600</b>	<b>10,030,200</b>	<b>255,400</b>	<b>9,704,400</b>

**OMBUDSMAN ONTARIO PROGRAM - VOTE 2301**

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**VOTE SUMMARY**

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<b>ITEM #</b>	<b>ITEM</b>	<b>Estimates 2009-10</b>	<b>Estimates 2008-09</b>	<b>Difference Between 2009-10 and 2008-09</b>	<b>Actual 2007-08</b>
<b>OPERATING EXPENSE</b>					
1	The Ombudsman	10,285,600	10,030,200	255,400	9,704,400
<b>TOTAL OPERATING EXPENSE TO BE VOTED</b>		<b>10,285,600</b>	<b>10,030,200</b>	<b>255,400</b>	<b>9,704,400</b>
<b>Total Operating Expense</b>		<b>10,285,600</b>	<b>10,030,200</b>	<b>255,400</b>	<b>9,704,400</b>

## OMBUDSMAN ONTARIO PROGRAM - VOTE 2301, cont'd

## STANDARD ACCOUNTS CLASSIFICATION

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	<b>OPERATING EXPENSE</b>	
2301-1	The Ombudsman	
	Salaries and wages	6,561,400
	Employee benefits	1,509,100
	Transportation and communication	593,000
	Services	1,373,200
	Supplies and equipment	248,900
	<b>Total Operating Expense to be Voted</b>	<b>10,285,600</b>
	<b>Total Operating Expense for Ombudsman Ontario Program</b>	<b>10,285,600</b>