

OMBUDSMAN ONTARIO

The Ombudsman is an Officer of the Legislature. The Ombudsman's mandate is set out in the *Ombudsman Act*.

The Ombudsman investigates complaints about the administration of Ontario's provincial governmental organizations. The Ombudsman can investigate individual complaints, concerns brought forward by Members of Provincial Parliament, and on his own initiative. The Ombudsman can also investigate citizens' complaints about closed municipal meetings, where no municipal investigator is in place. The Ombudsman services are free. There is a toll-free number and information about the Ombudsman is available on the internet and through Ombudsman publications.

The Ombudsman submits his reports to the Legislative Assembly.

PROGRAM SUMMARY

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VOTE PROGRAM	Estimates 2011-12	Estimates 2010-11	Difference Between 2011-12 and 2010-11	Actual 2009-10
OPERATING EXPENSE				
2301 Ombudsman Ontario Program	10,782,400	10,472,000	310,400	10,283,437
TOTAL OPERATING EXPENSE TO BE VOTED	10,782,400	10,472,000	310,400	10,283,437
Total Operating Expense	10,782,400	10,472,000	310,400	10,283,437
Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)	10,782,400	10,472,000	310,400	10,283,437

OMBUDSMAN ONTARIO PROGRAM - VOTE 2301

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VOTE SUMMARY

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ITEM #	ITEM	Estimates 2011-12	Estimates 2010-11	Difference Between 2011-12 and 2010-11	Actual 2009-10
OPERATING EXPENSE					
1	The Ombudsman	10,782,400	10,472,000	310,400	10,283,437
TOTAL OPERATING EXPENSE TO BE VOTED		10,782,400	10,472,000	310,400	10,283,437
Total Operating Expense		10,782,400	10,472,000	310,400	10,283,437

OMBUDSMAN ONTARIO PROGRAM - VOTE 2301, cont'd

STANDARD ACCOUNTS CLASSIFICATION

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	OPERATING EXPENSE	
2301-1	The Ombudsman	
	Salaries and wages	6,965,300
	Employee benefits	1,602,000
	Transportation and communication	593,000
	Services	1,373,200
	Supplies and equipment	248,900
	Total Operating Expense to be Voted	10,782,400
	Total Operating Expense for Ombudsman Ontario Program	10,782,400