

MINISTRY OF CONSUMER SERVICES

The ministry's mandate covers three main areas: educating and protecting consumers; furthering public safety; and ensuring compliance with Ontario's consumer-protection legislation. MCS uses a wide range of tools and techniques to make consumers aware of their rights, and develops policy and legislation to ensure Ontario's marketplace is a fair and informed one. The ministry is also responsible for developing policy and maintaining oversight in the areas of technical and electrical safety. And MCS helps Ontarians resolve consumer issues by investigating complaints, making sure businesses are aware of their responsibilities to consumers under the law, and enforcing consumer protection laws. MCS fulfills this mandate directly, and in partnership with its eight administrative authorities.

MINISTRY PROGRAM SUMMARY

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VOTE PROGRAM	Estimates 2013-14	Estimates 2012-13	Difference Between 2013-14 and 2012-13	Actual 2011-12
OPERATING EXPENSE				
3101 Consumer Services Program	23,895,500	20,360,000	3,535,500	19,260,924
TOTAL OPERATING EXPENSE TO BE VOTED	23,895,500	20,360,000	3,535,500	19,260,924
Statutory Appropriations	66,014	66,014	-	65,968
Ministry Total Operating Expense	23,961,514	20,426,014	3,535,500	19,326,892
OPERATING ASSETS				
3101 Consumer Services Program	1,000	1,000	-	-
TOTAL OPERATING ASSETS TO BE VOTED	1,000	1,000	-	-
Ministry Total Operating Assets	1,000	1,000	-	-

MINISTRY PROGRAM SUMMARY

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VOTE PROGRAM	Estimates 2013-14	Estimates 2012-13	Difference Between 2013-14 and 2012-13	Actual 2011-12
CAPITAL EXPENSE				
3101 Consumer Services Program	1,000	1,000	-	-
TOTAL CAPITAL EXPENSE TO BE VOTED	1,000	1,000	-	-
Statutory Appropriations	1,000	1,000	-	-
Ministry Total Capital Expense	2,000	2,000	-	-
CAPITAL ASSETS				
3101 Consumer Services Program	1,000	1,000	-	-
TOTAL CAPITAL ASSETS TO BE VOTED	1,000	1,000	-	-
Ministry Total Capital Assets	1,000	1,000	-	-
Ministry Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)	23,963,514	20,428,014	3,535,500	19,326,892

CONSUMER SERVICES PROGRAM - VOTE 3101

This program supports consumer protection and public safety in Ontario by: ensuring effective compliance strategies; modernizing the business and consumer protection regulatory environment; and maintaining a modern regulatory and legal environment that protects Ontario's families, generates confidence and supports economic growth.

VOTE SUMMARY

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ITEM #	ITEM	Estimates 2013-14	Estimates 2012-13	Difference Between 2013-14 and 2012-13	Actual 2011-12
OPERATING EXPENSE					
6	Consumer Services	23,895,500	20,360,000	3,535,500	19,260,924
TOTAL OPERATING EXPENSE TO BE VOTED		23,895,500	20,360,000	3,535,500	19,260,924
S	Minister's Salary, the <i>Executive Council Act</i>	47,841	47,841	-	49,301
S	Parliamentary Assistant's Salary, the <i>Executive Council Act</i>	16,173	16,173	-	16,667
S	Bad Debt Expense, the <i>Financial Administration Act</i>	2,000	2,000	-	-
Total Statutory Appropriations		66,014	66,014	-	65,968
Total Operating Expense		23,961,514	20,426,014	3,535,500	19,326,892
OPERATING ASSETS					
2	Consumer Services	1,000	1,000	-	-
TOTAL OPERATING ASSETS TO BE VOTED		1,000	1,000	-	-
Total Operating Assets		1,000	1,000	-	-

VOTE SUMMARY
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ITEM #	ITEM	Estimates 2013-14	Estimates 2012-13	Difference Between 2013-14 and 2012-13	Actual 2011-12
CAPITAL EXPENSE					
3	Consumer Services	1,000	1,000	-	-
TOTAL CAPITAL EXPENSE TO BE VOTED		1,000	1,000	-	-
S	Amortization, the <i>Financial Administration Act</i>	1,000	1,000	-	-
Total Statutory Appropriations		1,000	1,000	-	-
Total Capital Expense		2,000	2,000	-	-
CAPITAL ASSETS					
4	Consumer Services	1,000	1,000	-	-
TOTAL CAPITAL ASSETS TO BE VOTED		1,000	1,000	-	-
Total Capital Assets		1,000	1,000	-	-

CONSUMER SERVICES PROGRAM - VOTE 3101, cont'd

STANDARD ACCOUNTS CLASSIFICATION

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS		
	OPERATING EXPENSE		
3101-6	Consumer Services		
	Salaries and wages		12,013,700
	Employee benefits		1,565,600
	Transportation and communication		613,700
	Services		9,685,000
	Supplies and equipment		277,500
	Transfer payments		
	Grants in Support of Consumer Services		5,000
	Subtotal		24,160,500
	Less: Recoveries		265,000
	Total Operating Expense to be Voted		23,895,500
	<i>Sub-Items:</i>		
	<i>Ministry Administration</i>		
	Salaries and wages	2,966,500	
	Employee benefits	378,700	
	Transportation and communication	130,000	
	Services	4,849,700	
	Supplies and equipment	105,200	8,430,100
	<i>Consumer Services</i>		
	Salaries and wages	9,047,200	
	Employee benefits	1,186,900	
	Transportation and communication	483,700	
	Services	4,835,300	
	Supplies and equipment	172,300	
	Transfer payments		
	Grants in Support of Consumer Services	5,000	
	Subtotal	15,730,400	
	Less: Recoveries	265,000	15,465,400
	Total Operating Expense to be Voted		23,895,500

CONSUMER SERVICES PROGRAM - VOTE 3101, cont'd

STANDARD ACCOUNTS CLASSIFICATION, cont'd

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VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
OPERATING EXPENSE		
Statutory Appropriations		
S	Minister's Salary, the <i>Executive Council Act</i>	47,841
S	Parliamentary Assistant's Salary, the <i>Executive Council Act</i>	16,173
	Other transactions	
S	Bad Debt Expense, the <i>Financial Administration Act</i>	2,000
Total Operating Expense for Consumer Services Program		23,961,514
OPERATING ASSETS		
3101-2	Consumer Services	
	Deposits and prepaid expenses	1,000
Total Operating Assets to be Voted		1,000
Total Operating Assets for Consumer Services Program		1,000
CAPITAL EXPENSE		
3101-3	Consumer Services	
	Other transactions	1,000
Total Capital Expense to be Voted		1,000
Statutory Appropriations		
	Other transactions	
S	Amortization, the <i>Financial Administration Act</i>	1,000
Total Capital Expense for Consumer Services Program		2,000
CAPITAL ASSETS		
3101-4	Consumer Services	
	Land and marine fleet - asset costs	1,000
Total Capital Assets to be Voted		1,000
Total Capital Assets for Consumer Services Program		1,000